



ABB Instrumentation

Instrumentation repair services

Minimize your cost of ownership

Power and productivity
for a better world™



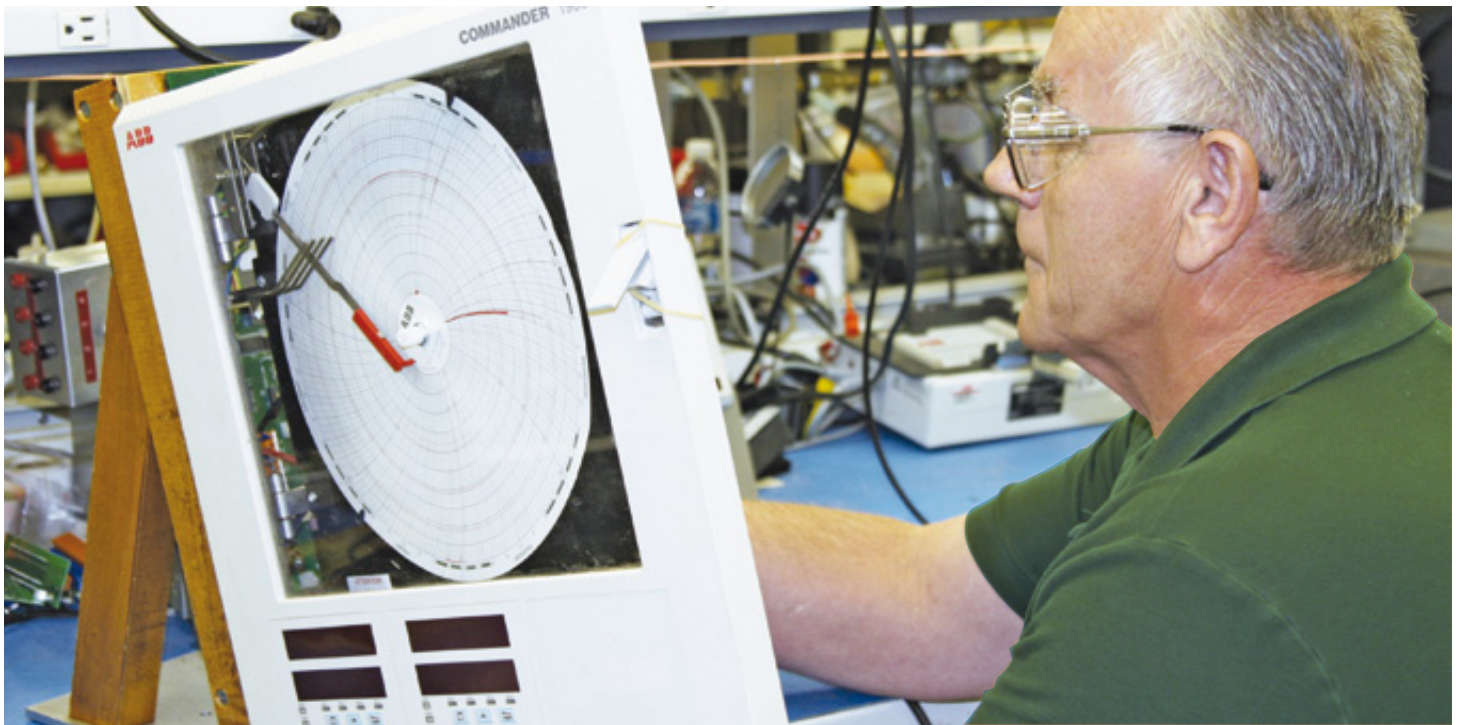


ABB instrumentation repair services

As the world's largest automation services company*, ABB is your best choice for fast, high quality, warranted, cost-effective instrument repairs. You'll quickly reclaim the value of your capital investment and restore optimal measurement performance.

Our ISO 9001 certified services range from repair of a single instrument to bundled contracts that include spare parts. We'll also manage your spare parts inventory and recommend critical spares. Our Global Logistics Network provides quick and easy parts ordering, shipping and tracking, making critical parts readily available. If we determine that a returned instrument is beyond economical repair, we'll offer to exchange it with a new instrument at a discounted price.

Did you know?

- ABB can expedite repair and refurbishment and turn it around in as little as 24 hours!

Recalibration and certification

We recalibrate and certify the repaired instrument using our global network of accredited calibration rig facilities. All calibrations are carried out in accordance with relevant international standards and original manufacturing specifications.

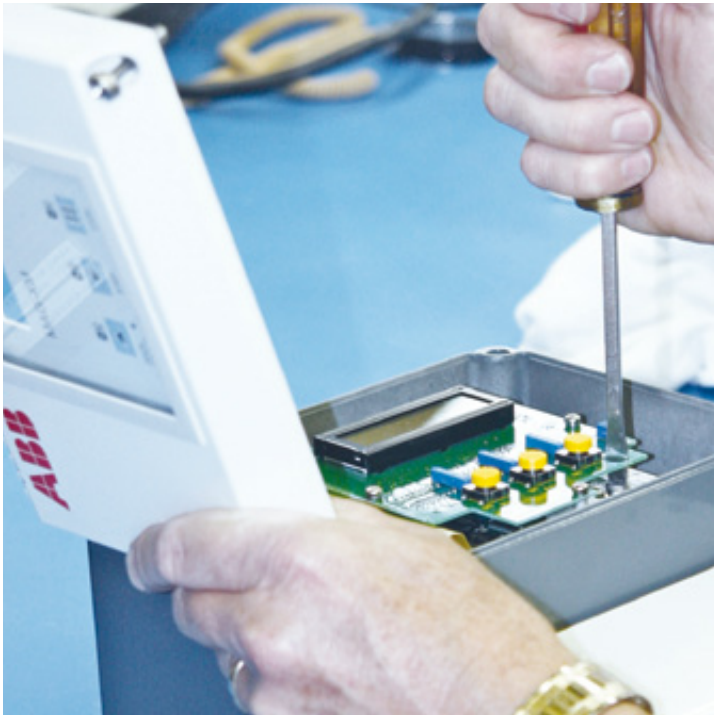
Fast turnarounds

Normal turnaround time is less than ten working days from receipt of shipment. But depending on the instrument, we can expedite repair and refurbishment and turn it around in as little as 24 hours. For customers with critical processes and needs, we can negotiate specific response times.

On-site repair service

Centralized coordination of field-based service specialists provides prompt on-site reactive test and repair of all ABB Instrumentation products. ABB also offers on-site maintenance and repair contracts.

*Source: ARC



OEM repairs for many brands

Turn to ABB for repairs to instruments from our heritage brands: Fischer & Porter, Bailey, Sensycon, TBI-Bailey, Kent-Taylor, K-Flow, Hartmann & Braun. We can repair various instruments under tightly controlled conditions at our factory, including:

- Flow measurement products
- Recorders and recorder/controllers
- Loop controllers
- Analytical equipment
- Pressure sensors and transmitters
- Temperature sensors and transmitters
- Ultrasonic level and flow
- Actuators, damper drives, and positioners
- Chlorination systems
- Control valves
- Steam conditioning valves

Did you know?

- All ABB repairs are backed by our factory warranty.

Inspection and quality

We continuously review our repair processes and procedures for effectiveness while keeping in mind each customer's particular needs and expectations. As part of our commitment to you, our Quality Assurance team inspects every item prior to it leaving our facility. We strictly monitor and document the flow of instruments under repair to ensure that our customers receive back the best quality product possible. All repairs are backed by factory warranties.

Tracking repairs

To check on an instrument returned to the factory, simply contact the representative responsible for the repair. Or call our 1-800-HELP-365 number to talk to an ABB customer service representative.

Getting started

For further information about our repair and exchange services, contact your local ABB representative.

For help from an ABB customer service representative, call 1-800-435-7365 or 1-800-HELP-365.

Note: customers with an ABB Business OnLine Account can get online repair order tracking.

Contact us

ABB Inc.

125 E. County Line Road
Warminster, PA
18974-4995
Tel: +1 215 674 6000
Fax: +1 215 674 7183

Contact ABB Instrumentation
for details on other services we
offer including:

Analytical Services
Calibration Services
Damper Drive Upgrades
Device Management
Start-up & Commissioning

**For service call:
1-800-HELP-365**

The Company's policy is one of continuous product improvement and the right is reserved to modify the information contained herein without notice.
Printed in USA (08.09 Duke 2K)

www.abb.com/instrumentation

Power and productivity
for a better world™

